Dr. Hemmelgarn is an industrial-organizational psychologist who has worked with the University of Tennessee Children’s Mental Health Services Research Center for twenty years. He has served as principal investigator and co-investigator on both qualitative and quantitative NIH-funded studies of children’s service organizations. He has published in the areas of organizational culture and climate, organizational change, and measurement methodologies. Dr. Hemmelgarn and colleagues Glisson and Dukes have developed and tested an organizational intervention strategy, labeled ARC for Availability, Responsiveness, and Continuity. This strategy is designed to improve service quality and outcomes in mental health and social service organizations. Dr. Hemmelgarn has served as the lead ARC Specialist on all of ARC’s preliminary studies.

Please RSVP with name and email address to kathshea@upenn.edu for reservations.